

TP/20/hf

6th April 2020

Sally Ashford
Chief HR Officer
Royal Mail Group



Headquarters: 150 The Broadway | Wimbledon | SW19 1RX
T: 020 8971 7200 | F: 020 8971 7300 | www.cwu.org
f Group: Communication Workers Union
@CWUnews

From the office of **Terry Pullinger** Deputy General Secretary (Postal)
Email: tpullinger@cwu.org | Direct line: 020 8971 7253

Dear Sally,

EASTER SATURDAY/NON-SERVICE DAY

I write further to our conversation earlier today regarding the CWU call for Easter Saturday to be a non-service day - enabling thousands of postal workers to enjoy a full Easter weekend with their families and to also take a fully earned rest from the daily pressure of the current crisis.

You will be aware that I raised with you my concern that the business is failing to convince their employees that they have any empathy with the mental stress and anxiety involved in being a key worker on the frontline. This proposal presents you with an opportunity to show that you fully appreciate your employees' efforts in a tangible way.

It is my opinion that the whole of the country owes postal workers a huge debt of honour for their continued efforts in keeping this great public service going and getting mail through at such a difficult time. Other organisations are rewarding their key worker employees during this national crisis and the CWU believe that it would be a massive thank you from Royal Mail Group if Easter Saturday was made a non-service day for all RMG & Parcelforce employees. We equally believe that the public we serve would fully understand and support that call.

I note reports that the regulator is being very understanding during this crisis in respect of managing expectation and necessary changes to our normal set standards and obligations, and so I formally request that the company see and understand the huge merit in the call we are making for Easter Saturday to be a non-service day and make representation to the regulator to make it happen.

I thank you for your time and look forward to your positive response.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Terry Pullinger', with a stylized flourish underneath.

Terry Pullinger
Deputy General Secretary (Postal)