The CWU runs and supports charities in the UK. Why not get involved?

Communication Workers Union Humanitarian Aid (CWUHA) is the union’s national charity. It is supported by Royal Mail, BT and thousands of volunteers and donors who take part in a wide range of fundraising efforts to help vulnerable children in the UK, Ireland, Eastern Europe and beyond in war torn countries, orphanages or other places of need.

CWU Youth actively supports the national charity, Crisis, which is for single homeless people. We are dedicated to ending homelessness by delivering life-changing services and campaigning for change. Our innovative education, employment, housing and well-being services address individual needs and help people to transform their lives.

On behalf of its members, the CWU strives for:

1. Annual pay rises above the rising cost of living.
2. Fair pay to reflect skills and responsibility.
3. Equal pay and opportunity, regardless of gender, age, ethnicity, disability, sexual orientation or any other characteristic covered by the Equality Act.
4. Access to good occupational pension schemes with a meaningful employer contribution.
5. Access to training and skills development that maximises employability and encourages career progression.
6. Annual leave entitlement above the statutory minimum, and freedom to take leave to meet family and personal circumstances.
7. Work life balance in the length of the working week, the pattern of attendance and the provision of family friendly policies.
8. Equal treatment for agency, contract, temporary and home workers.
9. High standards of health and safety in all working environments.
10. Freedom from bullying and harassment and an environment that fosters dignity and respect.
11. Excellence in management style that inspires workers to achieve their potential and ensures fair and consistent treatment of individuals.
12. Trade union recognition and rights of representation for all UK financial services workers wherever they are employed.
13. Employer adherence to employment rights including the operation of effective information, consultation, disciplinary and grievance procedures.

The CWU membership benefits

The CWU also provides individual representation and support for members in the workplace, including free legal advice and help with legal aid if you have an accident or if you are treated unfairly at work. In addition, the CWU holds a 24-hour personal accident insurance scheme for our members, and we offer a range of member services including training, financial services and low cost motor, home and travel insurance.

Join the CWU today!

For more information – speak to a union representative, visit the CWU website, call or email us:

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Dave Ward General Secretary