Do you know about the CWU?

THE CWU is here to ensure there is fairness in the workplace, particularly in yours. Contact centres can be inconsistent when it comes to your working day. One day you can be at the top and the next struggling to reach the minimum targets or worrying about your pay between assignments.

By joining the CWU you will be joining other contact centre workers. The CWU can advise you of your rights, can represent you if needed, and can offer assistance with any other concerns.

Through joining the CWU you will be supporting the drive for:

- Fairness in the workplace
- Improved terms and conditions
- Tackling performance management
- Closing the loophole on PBA contracts
- Equality for part-time workers
- Achievable targets

Join us!

Tel 0800 731 7434
Email joinunion@cwu.org
Website www.cwu.org

CWU
The communications union
Sometimes you may feel weighed down and powerless to act but when you get involved you feel the sense of hope and achievement that comes from knowing you are doing something to change this.