

No. 350/2020

1st July 2020

TO ALL BRANCHES WITH BT MEMBERS

Dear Colleague,

BT Group Business Services Proposes Site Closures

Group Business Services which includes Contract Delivery Services, Group Customer Billing, Group Business Assurance and Process Excellence & Automation has announced its key sites for the future.

GBS intends to move to six key sites by March 2024 with some other specialist sites. About 40 existing GBS sites including Crawley, Reading and Sevenoaks are not in the GBS plans.

The CWU will be doing all we can to keep as many jobs as possible in GBS, onshore work, maximise redeployment across BT, and opposing compulsory redundancies.

Further details are included in the attached CWU newsletter and BT communication.

Branches are asked to ensure that members in GBS are sent a copy of the CWU newsletter.

Yours sincerely

Nigel Cotgrove
Assistant Secretary