

Our ref: GS11.0

1<sup>st</sup> May 2020

Mr Rico Back  
Chief Executive Officer  
Royal Mail Group  
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Dear Rico

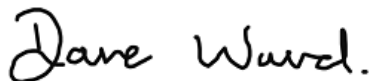
Thank you for your letter of the 1<sup>st</sup> May, which followed our meeting earlier today.

On the basis of the clarification points in your letter, we can confirm that we will not be serving notice for industrial action relating to this temporary relaxation to the USO, which you have confirmed is due to the current COVID19 pandemic.

We can also confirm that the content of our communication sent out earlier this week to Branches is now superseded by this letter.

We will ask all CWU Representatives to now engage on the approach we have agreed, utilising the Industrial Relations Framework where necessary.

Yours sincerely



Dave Ward  
**General Secretary**



Terry Pullinger  
**Deputy General Secretary (Postal)**