

No. 130/2019

27 February 2019

Our Ref: P18/19

To: All Branches

Dear Colleagues,

Dog Safety – High Impact Units (HIU) Joint Royal Mail/CWU Campaign:

Dear Colleagues,

This LTB is being issued as an important follow up to LTB No. 573/2018, dated 10 October 2018. Would all ASRs please give this matter their urgent attention.

A review of the RM/CWU Dog Attacks, National Joint High Impact Units (HIU) Campaign strategy has demonstrated that the Phase 1 aspect of the approach has been proving to be successful in those units where the ASRs have attended. This is great news which has resulted in an agreed action from the National Joint Dog Attacks Working Group for Phase 1 to continue with the aim of completing as many of the identified HIUs by the end of March 2019. Please continue into April if need be but in order to take the maximum opportunity from the joint approach we want to maintain the penetration of the campaign and the RMG SHE Advisor will be feeding back to the National Dog Attack Working Group in May when it meets.

The campaign visits to the High Impact Units is clearly raising awareness and raising the profile of the issue amongst Delivery staff and it's important that it continues.

Phase 1:

As a reminder, the agreed Phase 1 approach part of the campaign requires the CWU ASRs to attend the identified HIUs within their constituency areas, as per the previous LTB No. 573/2018, issued on 10 October 2018. ASRs will then set up flip charts or comms boards, hand out the CWU 'Dog Attacks on Postal Workers Booklets', then talk to staff either via collective ASR led WTL sessions, one to ones or through other engagement opportunities and share the various Dog Attack information within the HIU pack with the workforce, discussing how to avoid a dog attack, focussing in particular on the effects of a dog attack by using the graphic materials from the publication 'Dog Attacks on Postal Workers'. Additionally the sessions will cover the importance of reporting and recording incidents.

Phase 2:

This involved the SHE Advisors and ASRs following up the previously visited Phase 1 HIUs and deploying the use of the dog training video using the 'Virtual Reality Kit'. All the instructions for phase 2 were contained in the attachments to LTB 572/18. Utilising and involving the CWU Workplace Safety Reps is also key to this part of the campaign initiative.

Full support and involvement of CWU ASRs in this campaign would be much appreciated and indeed is fully agreed and sanctioned by Royal Mail HQ. The provision and use of the 'Virtual Reality Kits' will continue until further notice. We have requested the provision of additional kits. A laptop version of the Dog Training Video is also available.

Would all ASRs please give this priority attention and contact your RMG SHE Advisor to discuss taking the above programme forward ASAP.

Attachments:

- 18LTB573 Dog Safety – High Impact Units HIU Joint Royal Mail CWU Campaign
- Campaign Board Header
- OPL – Delivering Parcels – AVOID being attacked on the doorstep
- OPL Dog Behind Letter Box)
- OPL USING P6705 STICKER v1.1
- Royal Mail Virtual Reality Facilitation Guide_v1.0 (3)
- SWAN SYSTEM (Return Letter Receptacle) v1 2
- Virtual Reality Attendance Sheet

Yours sincerely



Dave Joyce
National Health, Safety & Environment Officer