

From: Communications <Communications@royalmailpfs.com>

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To: Undisclosed recipients;;

Subject: Announcement



Dear all

I am writing to update you on some changes to my Senior Leadership Team, and resulting interim changes to the PFS Structure.

Nick Thompson, Director of Workplace Services, will be leaving Property and Facilities Solutions at the end of February. Nick has started PFS on our journey to Integrated Facilities Management delivery, and I would like to thank Nick for his vision and hard work in progressing this.

In the interim, I am pleased to confirm the following arrangements to ensure full support to all Workplace Services functions:

- Matt McRae, Director of Manufacturing and Automation, will take on additional accountability for Assets and Fabric on a National basis
- John Cahill as Director of FM Operations will retain accountability for the day to day delivery of the remainder of Hard and Soft FM product delivery, as well as regional Contract Management
- Jayesh Patel, Finance Director, will take accountability for Commercial Management

Matt and Jayesh will continue to sit as part of Senior Leadership Team and John will join the SLT.

In addition, I can confirm the following changes to reporting lines:

- Steve Miller will continue as FM Product Support Manager and will report directly to me
- James Grundy, Workplace Support Services Director, will continue to manage Helpdesk, BEMS and the transactional buying team. James will report to John Cahill.

I am sure you will join me in wishing Nick the very best for the future, as well as supporting my team with the changes to their roles.

These changes will be effective from 1st March 2019.

Martin Gafsen

Group Director – Property and Facilities Solutions

Royal Mail Property & Facilities Solutions

